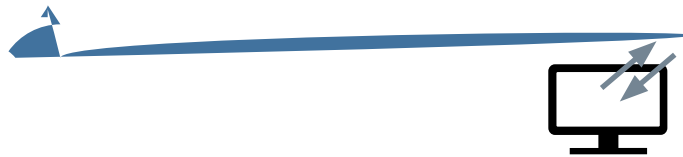In alignment with University and CDC guidelines, we are making adjustments to the way we deliver desktop support to ensure continued safety for you and our technicians. This includes following ODU's Blueprint for Fall Reopening, the Governor's Executive Order 63 (2020) and CDC guidance. Our IT professionals are working diligently and taking all necessary precautions to ensure they are adhering to all published guidelines and may need additional time to safely deliver support to users. #ReignResponsibly

Remote or In-Person Resolution

We will resolve as many issues as we can using remote support tools. If in-person or on-site support is required, we'll work with you to schedule an appointment. Please do not visit ITS staff areas or offices without an appointment or prior agreement.